Disable browser settings

To make sure configuration changes have taken effect, exit your current browser session and then restart. Deleting cookies and saved passwords may help. Please use the help function of your browser for this.

**Internet Explorer**
1. Start Internet Explorer
2. Click the “gear” icon in the upper right corner (older versions, choose **Tools** in the menu)
3. Select **Internet options**
4. Select the **Connections** tab
5. Click **LAN-settings**
6. Disable the **Use automatic configuration** script option
7. Click **OK**
8. Click **OK** again to confirm the changes and to close the Internet options menu

**Firefox**
1. Start Firefox
2. Select the **Open menu** button (the icon with three lines in the upper right corner)
3. Select **Options**
4. Select **Advanced**
5. Select **Network**
6. Click the **Settings** button in the **Connection** box
7. Select the **No proxy** radio button
8. Click **OK** to save the settings
9. Close or leave the **Options** screen

Older versions of Firefox have a “Firefox” button in the upper left corner, click this button and then **“Options”** twice to continue from step 4 above. When older versions do not have this “Firefox” button, then select **Options** from the menu bar.

**Google Chrome**
1. Start Chrome
2. Select the **Customize and control Google Chrome** button button (the icon with three lines in the upper right corner)
3. Select **Settings**
4. Select **Show advanced settings…** at the bottom
5. Select **Change proxy settings** under the Network option
6. Continue with step 5 under the Internet Explorer settings (above)
Opera
1. Start Opera
2. Select Menu
3. Select Settings
4. Select Browser
5. Select Change proxy settings under the Network option
6. Continue with step 5 under the Internet Explorer settings (above)

Safari
1. Start Safari
2. Select Safari
3. Select Preferences
4. Select Advanced
5. Click Change settings under “proxies”
6. Disable the Automatic Proxy Configuration setting
7. Click Apply and close the Network screen